

power to you



## The Pay-as-you-go ONE plan

### Terms & Conditions

The Airtel-Vodafone ONE plan Terms and Conditions should be read in conjunction with the Airtel-Vodafone general pay-as-you-go or Pre paid Terms and Conditions as highlighted under the terms and conditions links on [www.airtel-vodafone.com](http://www.airtel-vodafone.com).

Where there is conflict between the Airtel-Vodafone ONE plan Terms and Conditions and the general Airtel-Vodafone Terms and Conditions, the specific Terms and Conditions for the Airtel-Vodafone ONE plan shall apply, but all other provisions within the general Airtel-Vodafone Terms and Conditions shall remain in full force and effect.

1. The Airtel-Vodafone Pay-as-you-go ONE plan is eligible to any existing pay-as-you-go plan customer and also to any new Airtel-Vodafone pay-as-you-go customers within the Channel Islands.
2. Purchase price of the ONE plan starter pack is £5 and the customer will receive £2 free initial credit once the first call activation to 123 is completed.
3. Once the ONE plan is activated, the customer will have a 30 days validity period. Within these 30 days the customer must top-up their SIM with a minimum of £2 credit in order to continue using the service.
4. After the customers first credit recharge any additional top-up completed by our ONE plan customers will carry a 60 day validity period. All additional recharges will carry a full 60 day validity period. If customers do not recharge within the 60 day validity period then their SIM will expire.
5. The ONE plan is subject to a 60 second pulse charging system.
6. Call, text and data charges can be found on [www.airtel-vodafone.com](http://www.airtel-vodafone.com) or in store.
7. ONE plan customers must have a minimum credit balance of 50p (£0.50) in order to use the service.
8. ONE plan customers can select one number to which they would like to call & text for free from their home network within the Channel Islands. The selected number can belong to any network any where in the world & can be either a mobile number or a landline number..
9. The one free number promotion is subject to end on the 31st December 2011.
10. The one number selected can be changed a maximum of twice within the promotional period of 2011, after which they will be charged a £5 administration fee for every new change to the selected number.
11. The one free number does not include Premium Rate Numbers, Special Rate Numbers or Calls to Satellite Phones
12. The fair usage on calls & texts to the One Free Number is 30 minutes or 100 text messages each day. Airtel-Vodafone reserves the right to withdraw this service from any customer exceeding the fair usage policy.

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13. If any call to the free number exceeds 30 minutes in a single call the customer will start getting charged from the 31st minute at the tariff rate applicable to the particular destination which is being called.
14. If customers exceed the daily allowance of 30 free minutes to their selected number, the customer will be called the next day by an Airtel-Vodafone employee and they will be informed again about the fair usage policy. They will also be advised that if they exceed the daily 30 free minutes again they will not be able eligible to use this promotion again.
15. The ONE plan is valid from the 9th of February 2011.
16. This promotion/plan can be withdrawn by Airtel-Vodafone at any time.