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Family share plan terms and conditions

The Airtel-Vodafone Family Share Plan Promotion Terms and Conditions should be read in conjunction with the Airtel-Vodafone general pay monthly or post-paid Terms and Conditions as highlighted under the terms and conditions links on www.airtel-vodafone.com. Where there is conflict between the Airtel-Vodafone Family Share Plan Promotion Terms and Conditions and the general Airtel-Vodafone Terms and Conditions, the specific Terms and Conditions from the Airtel-Vodafone Family Share Plan Promotion Terms and Conditions shall apply, but all other provisions within the general Airtel-Vodafone Terms and Conditions shall remain in full force and effect.

1. The Family Share Plan promotion is available to all new and existing pay monthly customers and can be used on any pay monthly plan i.e. Handset or SIM only plans.
2. The Family Share plan promotion is available to corporate or business users.
3. Shared minutes and texts are to be used from primary users monthly bundle amount.
4. Additional users can be put on to any pay existing pay monthly plan. This service costs £6 per additional user.
5. Maximum number of users for any plan – 6
 - a. 1 x primary user + 5 x additional users
6. Existing handset plan and SIM only customers can move to Family Share Plans as an add-on user, only once their current contract length has been honoured and past.
7. Existing SIM only 1 month rolling contract customers can move to Family Share plan as an add-on user at any time.
8. If Primary user gets suspended / barred / deactivated for any reason all add-ons will be barred as well.
9. Documentation required only for Primary users at time of sign up. Only proof of address i.e. current utility bill (no less than 3 months old) and proof of ID i.e. Photographic essential e.g. Driving licence or Passport, will be required. Customer application form and direct debit will also need to be completed before plan is activated.
10. Any additional users to the primary account holders plan will share the monthly bundled minutes and texts. Details of plans bundles are highlighted below:
 - a. Unlimited Texts £10 (Handset plan) – 125 Mins & unlimited texts ¹ to be shared
 - b. Unlimited Texts £15 (Handset) – 200 Mins & unlimited texts to be shared
 - c. Unlimited Texts £30 (Handset) – 600 Mins & unlimited texts to be shared
 - d. Unlimited Texts £50 (Handset) - 1200 Mins & unlimited texts to be shared
 - e. Unlimited Texts £75 (Handset) - 1800 Mins & unlimited texts to be shared

¹ 'Unlimited texts' in monthly plans are subject to fair usage of up to 9000 texts in any one month.

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11. Add-on users will need to complete their details on a Customer Application Form at time of sign up and be accompanied by the primary account holder when signing up. Primary account holder will need to counter sign the add-on users CAF form at time of sign-up.
12. All calls between the primary account holder and any add-on users to their account will be free of charge, and therefore free to the group of up to 6 members.
13. All calls between the add-on users will also be free of charge. These will not come out of the monthly minute bundle.
14. Once monthly bundled minutes and texts have been used, any call by the primary user or add-on users will be charged at standard rates. This applies to any calls made local, international, premium rate and special rate numbers.
15. Any mobile data usage incurred whilst on the home network or whilst roaming by the primary user or any add-on user will be charged at standard rates.
16. Any calls or texts sent whilst roaming by the primary users or add-on users will be charged at standard roaming rates.
17. Text sent by the primary account holder or add-on users whilst on the home network i.e. in the Channel Islands, will be free of charge as these are part of the monthly shared bundle amount. Unlimited texts whilst on the home network cannot be used to premium numbers. These will be charged at standard rates. Texts sent whilst roaming are not included in the monthly bundle and will be charged at standard roaming rates.
18. The primary account holder is responsible for the payment of any outstanding amount incurred by them or any add-on users during the month. These amounts are to be cleared within the standard payment terms.
19. Member get Member referring scheme is not applicable on this plan / offer.
20. SIM only plans will receive a percentage discount line rental for not taking a handset with their plan. This is as per the standard SIM only plans terms and conditions.
21. Line rental discount will not be applicable on add-on users £6 monthly rental fee.
22. Handset subsidies on new pay monthly plans are only given to the primary account holders Add-on users will not be eligible for any handset subsidies.
23. The Family Share Plan promotion is valid from 1st March 2010.
24. This promotion will remain available until further notice. Airtel-Vodafone at its sole discretion may terminate this promotion at any time.