

power to you



Pay-as-you-go Bonus Day/Hours

Terms & Conditions

The Airtel-Vodafone Bonus Day Terms and Conditions should be read in conjunction with the Airtel-Vodafone general pay-as-you-go or Pre paid Terms and Conditions as highlighted under the terms and conditions links on www.airtel-vodafone.com.

Where there is conflict between the Airtel-Vodafone Bonus Day Terms and Conditions and the general Airtel-Vodafone Terms and Conditions, the specific Terms and Conditions from the Airtel-Vodafone Bonus Day Promotion shall apply, but all other provisions within the general Airtel-Vodafone Terms and Conditions shall remain in full force and effect.

'*Bonus Day/Hours*' means Airtel-Vodafone Pay-as-you-go voice &/or data customers can benefit from receiving extra credit on specific days that Airtel-Vodafone say is 'Bonus Day/Hours'. 'Bonus Day/Hours' runs from a specific time which is communicated to customers, so that they can benefit from extra credit within the communicated time scale which Airtel-Vodafone states.

1. The 'Bonus Day/Hours' promotion is applicable for all Voice & Data Pay-as-you-go customers on the Airtel-Vodafone network.
2. The 'Bonus Day/Hours' promotion is communicated to all Airtel-Vodafone Pay-as-you-go customers via a Bulk SMS system which is sent from the Airtel-Vodafone network.
3. Any customers who have opted out from receiving these bulk sms 'Marketing' messages will not be sent the communication for 'Bonus Day/Hours' promotion or any other promotion which is communicated by Airtel-Vodafone via SMS).
4. The 'Bonus Day/Hours' promotion runs on sporadic dates throughout any chosen month decided by Airtel-Vodafone. The 'Bonus Day/Hours' promotion will run between different time frames which will be highlighted by Airtel-Vodafone to the customers at the time of each launch for a 'Bonus Day/Hours' promotion.
5. The bonus credit / extra free credit is only given to customers if they top-up within the given 'Bonus Day/Hours' period which has been specified and communicated to customers at time of launch for every promotion.
6. Bonus credit will be given to customers automatically when they top-up within the 'Bonus Day/Hours' promotion. However, if for any reason the extra credit can not be given automatically but the customer has recharged/topped up within the given time frame for the 'Bonus Day/Hours' promotion, Airtel-Vodafone will ensure that the extra credit will be applied to the customer(s) pay-as-you-go account as soon as possible.

power to you



7. The 'Bonus Day/Hours' promotion will also vary on which method of top-up is valid for each new 'Bonus Day/Hours' promotion period. Airtel-Vodafone will inform their customers of which top-up channel is valid within the 'Bonus Day/Hours' promotion SMS which is sent to their pre-paid customers who have not opted out of the Marketing SMS messages. Customers can then top-up by using the Airtel-Vodafone website or visiting the Jersey or Guernsey Airtel-Vodafone retail store or by purchasing an Airtel-Vodafone top-up card from any good retailer which is selling Airtel-Vodafone top-up cards within the Channel Islands).
8. The extra amount of credit which is applicable to all customers during a given 'Bonus Day/Hours' promotion is specified by Airtel-Vodafone at the time of communication to all customers. The extra bonus credit which customers benefit from, can be changed by Airtel-Vodafone at any time prior to each new 'Bonus Day/Hours' promotion and the extra credit amount may not be the same as previous 'Bonus Day/Hours' promotions).
9. If a customer is on holiday/roaming and receives a text message from Airtel-Vodafone stating that it is Bonus Day, the customer can still benefit from the bonus credit if they can top-up via the Airtel-Vodafone website or by using an unused Airtel-Vodafone top-up that was previously purchased by the customer).
10. This promotion can be withdrawn by Airtel-Vodafone at any time.